

FREQUENTLY ASKED QUESTIONS

Q - WILL I ALWAYS HAVE ACCESS TO MY DRIVEWAY?

There may be periods during the day when driveway access is restricted due to the road and utility construction, but generally, driveways will be accessible by the end of the day. Residents will be notified during the project if access to their driveway will be restricted for an extended period of time. Residents can expect restricted access after placement of concrete curb and concrete driveway aprons. The City recommends a 5-day minimum curing time for concrete. On past projects, many residents have elected to park on nearby streets outside of the project area to keep their vehicles clean and avoid any potential inconveniences.

Q - WHAT IF I WANT TO REPLACE MY ENTIRE DRIVEWAY?

Residents may choose to replace their entire driveway by hiring their own contractor. The City will reimburse homeowners only for the portion of driveway that was removed in order to complete the street and utility construction. **The City will only make payment directly to the resident's contractor.** Payment will be calculated at the unit price the City receives from its contractor hired to perform the street and utility construction regardless of the unit price a homeowner receives from their contractor. Residents should coordinate the replacement of their driveway with the City's project representative to ensure proper timing of driveway replacement and reimbursement amount.

Q - MY DRIVEWAY IS BEING REPLACED, WILL IT BE PUT BACK THE SAME AS IT WAS BEFORE?

The portion of your driveway disturbed by the project will be replaced as close as possible to the location and configuration as it existed prior to construction, if it meets City Code. If your driveway does not meet City Code, your driveway will be replaced to the best of the City's ability to meet your requests while conforming to City Code.

Q - WILL HOME DELIVERY SERVICES BE DISRUPTED (MAIL SERVICE, UPS/FEDEX AND GARBAGE SERVICE)?

Mail service should not be affected as it is delivered by a carrier on foot. Residents expecting a parcel delivery are encouraged to contact the City's project representative to avoid potential conflicts. During construction, garbage haulers may not have access to the front of your home. Once construction begins, please add your home address to your trash receptacle using a piece of tape and a permanent marker. Please have your trash receptacles curbside by 6:00 am on collection days. If necessary, the contractor will move your trash receptacle to a location accessible to the garbage hauler.

Q - HOW WILL THE SCHOOL BUS PICK UP MY CHILDREN?

The City will coordinate with the School's Transportation Director to determine if an alternate pick-up location is required during construction. If a new location is required, the affected residents will be notified.

Q - WILL THE CONTRACTOR WORK IN FRONT OF MY HOUSE ON WEEKENDS?

The project work hours based on the City's noise ordinances are listed below:

Monday - Friday	7:00 a.m. - 8:00 p.m.
Saturday	9:00 a.m. - 8:00 p.m.

Any variation from these work hours will require prior City Council approval.

Q - WILL THE AREAS OF MY LAWN THAT ARE DISTURBED BE REPLACED?

Sections of lawn that need to be removed for construction will be restored with seed at the end of the project. All residents will receive a mailing with instructions on how to best care for their new lawn.

Q - HOW ARE LANDSCAPING FEATURES AND LAWN IRRIGATION SYSTEMS DEALT WITH DURING CONSTRUCTION?

In the weeks prior to construction, the City's project representative will begin marking trees and other landscaping items within the City right-of-way that will need to be removed in order to the replace the underground utilities and service lines. If you have any landscaping items such as shrubs, rock gardens, or yard lights that you would like to save and reinstall yourself after construction, please remove these items from the right-of-way.

If you have a lawn irrigation system or invisible pet fence within the City right-of-way, please mark the location of the underground system, this will allow the contractor to take precautionary measures to protect your system or identify where to replace the system if it cannot be avoided.

City right-of-way is typically the area within 15 feet of the back of curb. If you are unsure whether your landscaping items will be impacted by construction, please contact the City's project representative to schedule a meeting at your residence.

Q - WILL I LOSE WATER OR SEWER SERVICE DURING CONSTRUCTION?

During construction, your home will be provided with a temporary water system, which consists of a pipe running across the front of your property with a connection to your outside hose spigot. Interruptions to your water and sanitary sewer service are not anticipated during construction. However, if an interruption is unavoidable, residents will be notified 48 hours in advance..